



REFUND POLICY

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INTRODUCTION

The Aylmer Soccer Club (ASC) has created this policy to provide a framework for refund requests and to inform members of their rights regarding such requests. This policy has been written in accordance with the regulations of the Office de la protection du consommateur au Québec.

You may cancel your membership at any time. Depending on the date you make your request, a fee will apply.

CANCELLATION BEFORE THE START OF THE PRACTICE

If you cancel your registration before the start of practice, you will be refunded in full. If you have already received your equipment, you will be charged according to the following schedule:

Complete outfit (shirt, shorts, socks): \$25

Bank transaction fees: \$8

CANCELLATION AFTER THE START OF THE PRACTICE

The Aylmer Soccer Club collects affiliation fees for the season for the Outaouais Regional Soccer Association. These fees are used, among other things, to insure players in case of accident. A portion of the affiliation fee paid to Soccer Outaouais is remitted to Soccer Quebec. The reimbursement of these fees is subject to the rules of the Regional Association. If the club is reimbursed, you will be reimbursed, if the fees are not reimbursed by the Regional Association, they will be withheld. For the 2022 period, here is the affiliation fee chart provided by Soccer Outaouais:

Membership fee: **\$52** per year.

The affiliation period with Soccer Quebec runs from May 01, 2021 to April 30, 2022.

If practices have begun, you will be retained by the Aylmer Soccer Club:

- Soccer Quebec affiliation, if applicable, as specified above.
- Bank transaction fee of \$8
- Practices that have been organized as of the date of your request.
- The fees for the equipment received according to the above schedule.

An amount equal to the lesser of \$50 or 10% of the price of the remaining practices as of the date of your request will also be withheld as a penalty in accordance with the legal provisions.



HOW TO CANCEL YOUR REGISTRATION

To cancel your registration for a club program, you must complete the online refund request form by **clicking here**. Your request will be processed as soon as possible. If you paid by credit card, the refund will be paid directly to your account. If you paid by Interac transfer, a cheque will be mailed to you.